## DEPARTMENT OF COMMERCE AND INTERNATIONAL TRADE

## FEEDBACK FROM STAKEHOLDERS AND ACTION TAKEN

## (2016-17)

The Department of Commerce & International Trade has formal and informal mechanisms such as online, telephonic calls, through Mentors, etc to obtain feedback from stakeholders.

## 1. a. Parents Feedback

- Parents appreciated the motivation and guidance given by the faculty members, appreciated the ambiance and facilities available at the campus
- Parents suggested that students may be given some skill development courses like data analysis for business decisions in lab mode.
- To introduce the Mini project as a curriculum component.
- Few general subjects like the Constitution of India, human rights, etc may be considered

## 1. b. Students Feedback

- Students suggested having a course on E-commerce
- Students suggested offering a lab course on MS office.

### KARUNYA UNIVERSITY SCHOOL OF MANAGEMENT CITY CAMPUS

## Minutes of KSM BoS meeting held on 11 April 2017 At 2.00am in the I Floor Conference Hall, City Campus

#### **Internal Members**

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| 1  | Dr .J. CLEMENT SUDHAGAR, Professor &HoD, KSM | 7. M. M.             |
|----|--|----------------------|
| 2  | Dr. C. SAMUEL JOSEPH, PROFESSOR              | Shoul Joseph.        |
| 3  | Dr. CHANDRASEKAR, PROFESSOR                  | End !                |
| 4  | Dr. R. AMUDHA, ASSOCIATE PROFESSOR           | I delle              |
| 5  | Dr. F. J. PETER KUMAR, ASSOCIATE PROFFESSOR  | Barrey 11/04/17      |
| 6  | Dr. ANTONY RAJ, ASSOCIATE PROFFESSOR         | Max                  |
| 7  | Dr. KALPANA SAL, ASSOCIATE PROFFESSOR        | Kelysi               |
| 8  | Dr. RANJIT, ASSOCIATE PROFFESSOR             | P. Ranji Wata Theyen |
| 9  | Dr.MACLIN, ASSOCIATE PROFFESSOR              | J. Dani              |
| 10 | Mrs. PRAISING LINIJAH, ASSTANT PROFFESSOR    | Quist                |

#### External members

- 1. Dr. ThamaraiSelvan, Associate Professor, NIT, Trichy, Academic Expert
- Mr. Balasubramanian, Executive Director, Auto Prints, Coimbatore Industry Representative
- 3. Dr. George, Dean, FISAT Business School, Cochin Alumni Representative (Concurrence approved by Circulation)
- 4. Dr. Ravindran, Professor Chikkana Arts & Science College, Tiruppur.

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1. The committee appreciated and approved the list of courses offered focusing on entrepreneurship, skill development, and or employability. (Attached Annexure I)

As suggested by the Board of Studies, the students have to do the appropriate course as a bridge course or an equivalent course to make up for the shortage of

credit if any. This will be decided on a case-to-case basis and ratified by the Board of Studies.

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**Dr.Clement** 

Dr.R.Amudha Sudhahar Academic & Programme Coordinator Management

Head, Karunya School of

# TABLE NO.2 BACHELOR OF BUSINESS ADMINISTRATION (BBA)

(For 2016-17 and 2017-18 batch)
REVISED
CURRICULUM

| Course Code | Name of the Course         | Credits            |
|-------------|----------------------------|--------------------|
|             | SEMESTER –I                |                    |
| *****       | French-I/ Tamil -1/Hindi-1 | 3:0:0              |
| 17EN2001    | English for Communication  | 3:0:0              |
| 17BB2001    | Principles of Management   | 4:0:0              |
| 17BB2002    | Business Organization      | 4:0:0              |
| ******      | Quantitative Techniques    | 3:1:0              |
| 17BB2003    | Business Communication     | 4:0:0              |
|             | Credits                    | 22                 |
|             | SEMESTER -II               | •                  |
| *****       | French-I/ Tamil -1/Hindi-1 | 3:0:0              |
| 17EN2002    | Professional English       | 3:0:0              |
| 17BB2004    | Managerial Economics       | <mark>4:0:0</mark> |
| *****       | Operations Research        | 3:1:0              |
| 17BB2005    | Principles of Marketing    | 4:0:0              |
| 17BB2006    | Financial Accounting       | 4:0:0              |

| 17CA2030 | MS-Office LAB                              | 0:0:2        |
|----------|--|--------------|
|          | Credits                                    | 24           |
|          | SEMESTER- III                              |              |
| 17BB2007 | Business Law                               | 4:0:0        |
| 17BB2008 | Management Accounting                      | 4:0:0        |
| 17BB2009 | Human Resource Management                  | 4:0:0        |
| 17BB2010 | Direct Taxation                            | 4:0:0        |
| 17BB2011 | Research Methodology                       | 4:0:0        |
| 17BC2027 | Data Analysis for Business Decisions (Lab) | 0:0:2        |
|          | Credits                                    | 22           |
|          | SEMESTER- IV                               | •            |
| 17BB2012 | Indirect Taxation                          | 4:0:0        |
| 17BB2013 | Cost Accounting                            | 4:0:0        |
| 17BB2014 | Financial Management                       | 4:0:0        |
| 17BB2015 | Organizational Behavior                    | 4:0:0        |
| 17BB2016 | Office Management                          | 4:0:0        |
| 17VE2001 | Value Education                            | 2:0:0        |
|          | Credits                                    | 22           |
|          | SEMESTER- V                                |              |
| MP2951   | MiniProject                                | 0:0:2        |
| 17BB2017 | Production and Materials Management        | <b>4:0:0</b> |
| 17BB2018 | Principles of Insurance                    | 4:0:0        |
| 17BB2019 | Investment Management                      | 4:0:0        |
| 17BB2020 | Project Management                         | 4:0:0        |
|          | Elective – 1                               | 4:0:0        |
|          | Credits                                    | 22           |
|          | SEMESTER- VI                               |              |
| 17BB2021 | Entrepreneurship Development               | 4:0:0        |
| 17BB2022 | Services Marketing                         | 4:0:0        |
| 17BB2023 | Management Information System              | 4:0:0        |
| 17BB2024 | Principles of Advertising                  | 4:0:0        |
| 17BB2025 | Internet and E-Commerce                    | 4:0:0        |
|          | Elective – 2                               | 4:0:0        |
|          | Credits                                    | 24           |

## **CREDITS DISTRIBUTION**

| Papers            | Total Credits |
|-------------------|---------------|
| General Core      | 24            |
| Departmental Core | 102           |
| Electives         | 8             |
| Mini Project      | 2             |
| Total Credits     | 136           |

## TABLE NO.3 BACHELOR OF COMMERCE (B.Com) (For 2016-17 and 2017-18 Batch) REVISED CURRICULUM

| <b>Course Code</b> | Name of the Course                                 | Credits  |
|--------------------|--|----------|
|                    | SEMESTER – I                                       | ·        |
| *****              | French-I/ Tamil -1/Hindi-1                         | 3:0:0    |
| 17EN2001           | English for Communication                          | 3:0:0    |
| 17BC2001           | Principles of Accountancy                          | 4:0:0    |
| 17BC2002           | <b>Business Organization and Office Management</b> | 4:0:0    |
| 17BC2003           | Principles of Micro Economics                      | 4:0:0    |
| *****              | Business Mathematics                               | 3:1:0    |
|                    | Credits  | 22       |
|                    | SEMESTER – II                                      | <u>.</u> |
| *****              | French-I/ Tamil -1/Hindi-1                         | 3:0:0    |
| 17EN2002           | Professional English                               | 3:0:0    |
| 17BC2004           | Financial Accounting                               | 4:0:0    |
| 17BC2005           | Principles of Marketing                            | 4:0:0    |
| 17BC2006           | Macro Economics                                    | 4:0:0    |
| 17CA2030           | MS Office Lab                                      | 0:0:2    |
|                    | Credits  | 20       |
|                    | SEMESTER – III                                     | '        |
| 17BC2007           | Advanced Accounting                                | 4:0:0    |
| 17BC2008           | Commercial Law                                     | 4:0:0    |

| 17BC2009 | Principles of Management                   | 4:0:0 |
|----------|--|-------|
| 17BC2010 | <b>Business Communication</b>              | 4:0:0 |
| 17BC2011 | Financial Accounting LAB                   | 0:0:2 |
| 17BC2012 | Business Statistics                        | 3:1:0 |
| 17BB2019 | Investment Management                      | 4:0:0 |
|          | Credits                                    | 26    |
|          | SEMESTER – IV                              | L     |
| 17BC2013 | Corporate Accounting I                     | 4:0:0 |
| 17BC2014 | Company Law and Secretarial                | 4:0:0 |
|          | Practice                                   |       |
| 17BC2015 | Banking Theory                             | 4:0:0 |
| 17BC2016 | Industrial law                             | 4:0:0 |
| 17BC2017 | E-Commerce                                 | 4:0:0 |
| 17VE2001 | Value Education                            | 2:0:0 |
|          | Credits                                    | 22    |
|          | SEMESTER – V                               | 1     |
| MP2951   | Mini Project                               | 0:0:2 |
| 17BC2018 | Financial Statement Analysis               | 4:0:0 |
| 17BC2019 | Cost Accounting                            | 4:0:0 |
| 17BC2020 | Income Tax Law and Practice                | 4:0:0 |
| 17BC2021 | Business Research Methods                  | 4:0:0 |
| 17BC2027 | Data Analysis for Business Decisions (Lab) | 0:0:2 |
|          | Elective – 1                               | 4:0:0 |
|          | Credits                                    | 24    |
|          | SEMESTER – VI                              | •     |
| 17BC2022 | Management Accounting                      | 4:0:0 |
| 17BC2023 | Principles of Auditing                     | 4:0:0 |
| 17BC2024 | Indirect Tax                               | 4:0:0 |
| 17BC2025 | Entrepreneurial Development                | 4:0:0 |
| 17BC2026 | Business Ethics and Corporate Social       | 4:0:0 |
|          | Responsibility                             |       |
|          | Elective – 2                               | 4:0:0 |
|          | Credits                                    | 24    |

## **ACTION TAKEN – ANNEXURE**

## ACTIONS IN RESPONSE TO THE PARENTS FEEDBACK

• The suggestions of the parents have been implemented in 2017 BOS

## ACTIONS IN RESPONSE TO THE STUDENTS FEEDBACK

The suggestions of the students have been implemented in the 2017 BOS

## **FEEDBACK ANALYSIS 2016-17**

The feedback from the parents, employers, alumnus, and students are analyzed using various criteria and evaluated below.

## 2. Feedback from Students

Feedback from the students concerning curriculum, teaching, facilities, guidance, and extracurricular activities are collected every semester and duly analyzed. Improvements are made based on the following criterions

|            | The criterion used for analysis  |
|------------|--|
| C1         | Choice Based Credit System and Course Design   |
| C2         | Choice of course content to meet placement requirement                                 |
| C3         | Knowledge and intellectual enhancement through course content                          |
| C4         | Teaching hours per week and credits allotted for each course                           |
| C5         | Syllabus and suggestion of resources for further reading                               |
| C6         | Freedom in selecting elective and inter-departmental courses                           |
| <b>C</b> 7 | Teaching method followed by teachers   |
| C8         | Focus on practical knowledge, assignments, and activities                              |
| C9         | Preparation, communication, and attitude of teachers                                   |
| C10        | Weightage is given to different components of continuous internal assessment and its   |
|            | implementation   |
| C11        | Fairness of evaluation method followed for continuous assessment and semester exam     |
| C12        | Availability of faculty for interaction and guidance                                   |
| C13        | Mechanisms available to redress academic grievances                                    |
| C14        | The helpful attitude of administrators and non-teaching staff in providing a conducive |
|            | atmosphere for learning  |
| C15        | Library facilities   |
| C16        | Lab / ICT facilities   |
| C17        | Residence facilities   |
| C18        | Recreational and student counseling facilities   |
| C19        | The procedure followed in extension activities   |
| C20        | Extracurricular activities available and student participation                         |

| C21 | scope offered for enhancing knowledge and skills through various clubs |
|-----|--|
| C22 | Overall rating of the program and other facilities provided            |

# IQAC - Student Feedback on Academic Quality

Department: Omnerce

Reg. No. of Student: UR K 16 or

| _     | 1. Very Good 2. Good 3. Average 4. Poor  | 11 | 7  | 3   | 14   | 5   |
|-------|--|----|----|-----|------|-----|
| 1     | Criteria   | 1  | 14 | ] , | ] -4 | 1-  |
| A) Ac | ademic Course  | _  | _  |     |      |     |
| 1     | Choice Based Credit System and Course Design   | -  | -  | +   | -    | -   |
| 2     | Choice of course content to meet placement requirement   |    | -  | -   | -    | -   |
| 3     | Knowledge and intellectual enhancement through course content  |    |    |     |      | 1   |
| 4     | Teaching hours per week and credits allotted for each course   |    | -  |     | /    | -   |
| 5     | Syllabus and suggestion of resources for further reading   |    | -  | -   |      |     |
| 6     | Freedom in selecting elective and inter-departmental courses   |    |    |     | ~    | 1   |
| B) Te | eaching and Evaluation   |    |    |     |      | T . |
| 7     | Teaching method followed by teachers   |    | -  |     | -    | +   |
| 8     | Focus on practical knowledge, assignments and activities   | 1  | -  |     | 1    | -   |
| 9     | Preparation, communication and attitude of teachers  |    | -  | V   | -    | -   |
| 10    | Weightage given to different components of continuous internal assessment and its implementation       |    |    |     | /    | 1   |
| 11    | Fairness of evaluation method followed for continuous assessment and semester exam                     |    |    |     |      |     |
| 12    | Availability of faculty for interaction and guidance   |    |    |     | ~    | 1   |
| 13    | Mechanisms available to redress academic grievances  |    |    |     |      | 1   |
| 14    | Helpful attitude of administrators and non-teaching staff to provide conducive atmosphere for learning |    |    |     | /    | 1   |
| C) Fa | acilities  |    |    |     | /    | _   |
| 15    | Library facilities   |    |    | /   | 1    | -   |
| 16    | Lab / ICT facilities   |    |    |     |      | 1   |
| 17    | Residence facilities   |    |    |     | V    | 1   |
| 18    | Recreational and student counselling facilities  |    |    |     | V    | 1   |
| D) G  | uidance  |    |    |     |      | _   |
| 19    | Procedure followed in extension activities   |    |    |     |      | -   |
| E) E) | xtension   |    |    |     |      | 1   |
| 20    | Extracurricular activities available and student participation   |    |    |     | V    | 1   |
| 21    | scope offered for enhancing knowledge and skills through various clubs                                 |    |    |     | ~    | 1   |
| FIO   | verall   | ,  |    |     |      | /   |
| 22    | Overall rating of the program and other facilities provided  |    |    |     | V    | 1   |

COMMENT

1. Subjet relates to Correspon westerd me welcom -2. I what that date white is brend and smarrier.

# IQAC - Student Feedback on Academic Quality

Department: Omnerce

Reg. No. of Student: UR K 16 or

| _     | 1. Very Good 2. Good 3. Average 4. Poor  | 11 | 7  | 3   | 14   | 5   |
|-------|--|----|----|-----|------|-----|
| 1     | Criteria   | 1  | 14 | ] , | ] -4 | 1-  |
| A) Ac | ademic Course  | _  | _  |     |      |     |
| 1     | Choice Based Credit System and Course Design   | -  | -  | +   | -    | -   |
| 2     | Choice of course content to meet placement requirement   |    | -  | -   | -    | -   |
| 3     | Knowledge and intellectual enhancement through course content  |    |    |     |      | 1   |
| 4     | Teaching hours per week and credits allotted for each course   |    | -  |     | /    | -   |
| 5     | Syllabus and suggestion of resources for further reading   |    | -  | -   |      |     |
| 6     | Freedom in selecting elective and inter-departmental courses   |    |    |     | ~    | 1   |
| B) Te | eaching and Evaluation   |    |    |     |      | T . |
| 7     | Teaching method followed by teachers   |    | -  |     | -    | +   |
| 8     | Focus on practical knowledge, assignments and activities   | 1  | -  |     | 1    | -   |
| 9     | Preparation, communication and attitude of teachers  |    | -  | V   | -    | -   |
| 10    | Weightage given to different components of continuous internal assessment and its implementation       |    |    |     | /    | 1   |
| 11    | Fairness of evaluation method followed for continuous assessment and semester exam                     |    |    |     |      |     |
| 12    | Availability of faculty for interaction and guidance   |    |    |     | ~    | 1   |
| 13    | Mechanisms available to redress academic grievances  |    |    |     |      | 1   |
| 14    | Helpful attitude of administrators and non-teaching staff to provide conducive atmosphere for learning |    |    |     | /    | 1   |
| C) Fa | acilities  |    |    |     | /    | _   |
| 15    | Library facilities   |    |    | /   | 1    | -   |
| 16    | Lab / ICT facilities   |    |    |     |      | 1   |
| 17    | Residence facilities   |    |    |     | V    | 1   |
| 18    | Recreational and student counselling facilities  |    |    |     | V    | 1   |
| D) G  | uidance  |    |    |     |      | _   |
| 19    | Procedure followed in extension activities   |    |    |     |      | -   |
| E) E) | xtension   |    |    |     |      | 1   |
| 20    | Extracurricular activities available and student participation   |    |    |     | V    | 1   |
| 21    | scope offered for enhancing knowledge and skills through various clubs                                 |    |    |     | ~    | 1   |
| FIO   | verall   | ,  |    |     |      | /   |
| 22    | Overall rating of the program and other facilities provided  |    |    |     | V    | 1   |

COMMENT

1. Subjet relates to Correspon westerd me welcom -2. I what that date white is brend and smarrier.



